

# SERVICE CANADA CENTRES AND OUTREACH SITES – LHIN 13

List of Service Canada Offices in Ontario:

[http://www1.servicecanada.gc.ca/en/gateways/where\\_you\\_live/regions/offices/on.shtml](http://www1.servicecanada.gc.ca/en/gateways/where_you_live/regions/offices/on.shtml)

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## Introduction & How to use this appendix

### Service Centres:

*Service Canada Centres are full service centres offering a mix of information and transactional services.*

### Outreach Sites:

*Scheduled Outreach Sites provide services tailored to the needs of the community (mainly information and transaction support). These locations may also be within urban areas to serve targeted groups. Service Canada staff will travel to pre-determined locations on a regular basis (i.e. one day per week).*

## How to use this appendix

This appendix includes locations and contact information for the Service Canada Centres and Outreach Sites across LHIN 13.

The information on the specific Service Canada Offices is arranged so that the information pages for the individual pages can be printed off. Opening times and schedules vary, especially for the outreach sites. If a location has consistent opening times, that information will be provided here.

Information on specific locations (i.e., services, hours) can be accessed by contacting that location or Service Canada, or by using the link below.

### SERVICE CANADA OFFICES IN LHIN 13

Service Canada Centres	Scheduled Outreach Sites
<ul style="list-style-type: none"><li>• Bracebridge</li><li>• Elliot Lake</li><li>• Espanola</li><li>• Kapuskasing</li><li>• Kirkland Lake</li><li>• New Liskeard</li><li>• North Bay</li><li>• Parry Sound</li><li>• Sault Ste. Marie</li><li>• Sturgeon Falls</li><li>• Sudbury</li></ul>	<ul style="list-style-type: none"><li>• Blind River</li><li>• Chapleau</li><li>• Cochrane</li><li>• Dokis</li><li>• Fort Albany</li><li>• Gore Bay</li><li>• Hearst</li><li>• Iroquois Falls</li><li>• Kashechewan</li><li>• Killarney</li><li>• Mindemoya</li><li>• Moose Factory</li><li>• Moosonee</li><li>• Nipigon</li><li>• Thessalon</li><li>• Wawa</li><li>• Wikwemikong</li></ul>

## CONTACT INFORMATION

Service	Contact Information
General Enquiries	Tel: 1-800 O-Canada (1-800-622-6232) TTY: 1-800-926-9105 Fax: 1-613-941-1827 Mail: Service Canada Ottawa, Ontario K1A 0J9 Canada ATTN: Canada Enquiry Centre
Employment Insurance	Tel: 1 800 206-7218 TTY: 1 800 529-3742
Canada Pension Plan	Tel: 1 800 277-9914 TTY: 1 800 255-4786
Social Insurance Number	Tel: 1 800 206-7218
Old Age Security	Tel: 1 800 277-9914 TTY: 1 800 255-4786
Apprentice Incentive Grant	Tel: 1 866 742-3644 TTY: 1 866 909-9757

### Public Announcement

For information about Government of Ontario programs and services, visit the ServiceOntario web site.

For information on employment programs and services offered by the Province of Ontario, including the Second Career program, please visit the Employment Ontario web site.

For information on how to navigate the federal government procurement system, visit the Office of Small and Medium Enterprises (OSME) or call 1-800-668-5378 and 416-512-5577.

## Blind River Scheduled Outreach Site

Office Information	
<b>Address</b>	22 Queen Avenue Blind River, Ontario P0R1B0
<b>Hours of service</b>	One Wednesday a month between 9:30am to 3:00pm Contact Service Canada for dates at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>TTY</b>	1 800 926-9105
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Blind River
<b>Services Provided</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include information and application about new offerings such as Canada Education Savings Grant</li> <li>• Pleasure Craft Licensing</li> <li>• Canada Pension Plan Disability Benefits</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Old Age Security</li> <li>• Employment Insurance Regular Benefits</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	Toll Free
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Info. Service (Employment Insurance)</b>	1 800 206-7218
<b>1 800 O-Canada</b>	1 800 622-6232

## Bracebridge Service Canada Centre

Office Information	
<b>Address</b>	Federal Building, Floor 2 98 Manitoba Street Bracebridge, Ontario, P1L 1S1
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm
<b>Language of Service</b>	English
<b>Phone</b>	(705) 645-2204
<b>Fax</b>	(705) 645-7313
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Armour, Bracebridge, Burks Falls, Gravenhurst, Huntsville, Kearney, Lake of Bays, McMurrich, Muskoka Lakes, Perry, Ryerson, Strong, Sundridge, Utterson
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employ. Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Canada Pension Plan Disability Benefits</li> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Old Age Security</li> </ul>
Direct Phone Services	

	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555
<b>1 800 O-Canada</b>	1 800 622-6232

## Chapleau Scheduled Outreach Site

Office Information	
<b>Address</b>	Centre d'innovation Chapleau Innovation Centre 12 Birch Street East Chapleau, Ontario, P0M 1K0
<b>Hours of service</b>	One Tuesday a month. Open between 10:30 am and 4:00 pm. <i>Office is closed:</i> from 12:00pm to 1:00pm. Please contact Service Canada for dates at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Brunswick House First Nation, Chapleau, Chapleau Cree, Chapleau Ojibway First Nations, Missanabie, Sultan
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Internet access is available, and staff will be providing information and navigation assistance</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include information and application about new offerings such as Canada Education Savings Grant</li> </ul> <p>Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>1 800 O-Canada</b>	1 800 622-6232 1 800 926-9105 (TTY)

## Cochrane Scheduled Outreach Site

Office Information	
<b>Address</b>	ServiceOntario 143 Fourth Avenue Cochrane, Ontario P0L1C0
<b>Hours of service</b>	Open two Wednesdays a month between 10:00am to 3:15pm. Please contact Service Canada for dates at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Services Provided</b>	<ul style="list-style-type: none"> <li>Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>Internet access is available, and staff will be providing information and navigation assistance</li> <li>Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> <li>The Outreach site can serve as a drop-off point for applications</li> </ul> <p>For information on how to navigate the federal government procurement system, visit the <a href="#">Office of Small and Medium Enterprises (OSME)</a> or call 1-800-668-5378 and 416-512-5577.</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Info. Service (Empl. Ins. )oyment Insurance)</b>	1 800 206-7218

## Dokis Scheduled Outreach site

Office Information	
<b>Address</b>	Dokis First Nation Public Library Dokis Reserve, 930 Main Street Monetville, Ontario POM2K0
<b>Hours of service</b>	Open one Thursday a month from 10:00am to 3:00pm  Please contact Service Canada for dates at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Dokis First Nation
<b>Services Provided</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Internet access is available, and staff will be providing information and navigation assistance</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> </ul> <p>Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</p>

## Elliot Lake Service Canada Centre

Office Information	
<b>Address</b>	Algo Centre, Floor 1 151 Ontario Avenue Elliot Lake, Ontario, P5S 2T2
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm <i>Peak hours:</i> from 1:00 pm to 3:00 pm
<b>Language of Service</b>	English, French
<b>Phone</b>	(705) 848-2231
<b>Fax</b>	(705) 848-0971
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Algoma Mills, Blind River, Cutler, Elliot Lake, Iron Bridge, Serpent River, Spanish, Spragge
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• Chinese Head Tax</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employment Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Canada Pension Plan Disability Benefits</li> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Old Age Security</li> <li>• Canadian Forces &amp; RCMP Recruitment Awareness</li> </ul>

<b>Direct Phone Services</b>	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555
<b>1 800 O-Canada</b>	1 800 622-6232
<b>Direct FAX Services</b>	
	<b>Toll Free</b>
<b>Job Order Faxback</b>	1 866 664-2534

## Espanola Service Canada Centre

Office Information	
<b>Address</b>	721 Centre Street , Suite 2 & 3 Espanola, Ontario, P5E 1T3
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm <i>Peak hours:</i> from 10:00 am to 2:00 pm
<b>Language of Service</b>	English, French
<b>Phone</b>	(705) 869-7030
<b>TTY</b>	1 866 678-2785
<b>Fax</b>	(705) 869-7035
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Baldwin, Barrie Island, Billings, Burpee, Carnarvon, Cockburn Island, Espanola, George Island, Gore Bay, Howland, Little Current, Manitoulin Island, Massey, Nairn Centre, Rutherford, Sandfield, Tehkummah, Webbwood, Westbay, Whitefish River, Wikwemikong
<b>Services Provided</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• Old Age Security</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Chinese Head Tax</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employment Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Canada Pension Plan Disability Benefits</li> </ul>

	<ul style="list-style-type: none"> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canadian Forces Recruitment Awareness</li> <li>• Royal Canadian Mounted Police Recruitment Awareness</li> </ul>
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Direct Phone Services	
	Toll Free
CPP/OAS	1 800 277-9914
Foreign Workers	1 866 556-5518
Job Order Service Hotline	1 866 789-1297
Record of Employment Information	1 800 263-8364
Record of Employment Order	1 800 263-8364
Record of Employment on the Web (ROE Web)	1 800 263-8364
Telephone Information Service (Employment Insurance)	1 800 206-7218
Telephone Reporting Service (Employment Insurance)	1 800 531-7555
1 800 O-Canada	1 800 622-6232
Direct FAX Services	
	Toll Free
Job Order Faxback	1 866 664-2534

## Fort Albany Scheduled Outreach Site

Office Information	
<b>Address</b>	Peetabec Academy  Fort Albany, Ontario POL1H0
<b>Hours of service</b>	Please contact Service Canada for dates and hours at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218

## Gore Bay Scheduled Outreach site

Office Information	
<b>Address</b>	35 Merideth St. Manitoulin Island, Ontario POP1H0
<b>Hours of service</b>	Open one Monday a month from 10:00am to 3:00pm  Please contact Service Canada for dates at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Manitoulin Island
<b>Services Offered</b>	<p>Service Offerings:</p> <ul style="list-style-type: none"> <li>Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364

## Hearst Scheduled Outreach Site

Office Information	
<b>Address</b>	1425 Front St. W Hearst, Ontario, P0L 1N0
<b>Hours of service</b>	Open two Wednesdays a month from 8:30am to 4:30pm Please contact Service Canada for dates open at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Calstock, Constance Lake First Nation , Hallebourg, Hearst, Hornepayne, Mattice, Opatatika, Val Cote
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Internet access is available, and staff will be providing information and navigation assistance</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include info. and application on new offerings such as Canada Education Savings Grant (CESG);</li> <li>• The Outreach site can serve as a drop-off point for applications</li> </ul>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218 1 800 529-3742 (TTY)

## Iroquois Falls Scheduled Outreach Site

Office Information	
<b>Address</b>	ServiceOntario Centre 260 Main Street Iroquois Falls, Ontario, P0K 1G0
<b>Hours of service</b>	Open one Wednesday a month from 09:30 am to 4:00 pm <i>Office is closed:</i> from 12:00 pm to 1:00 pm Please contact Service Canada for dates at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Black River-Matheson, Iroquois Falls, Monteith, Porquis Junction, Val Gagne, Wagoshig First Nation
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>Internet access is available, and staff will be providing information and navigation assistance</li> <li>Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>1 800 O-Canada</b>	1 800 622-6232 1 800 926-9105 (TTY)

## Kapuskasing Service Canada Centre

Office Information	
<b>Address</b>	8 Queen Street Kapuskasing, Ontario, P5N 1G7
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm
<b>Language of Service</b>	English, French
<b>Phone</b>	(705) 335-2337
<b>Fax</b>	(705) 337-1197
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Calstock, Carey Lake, Coppel, Fauquier, Gregoire Mills, Hallebourg, Harty, Hearst, Hornepayne, Jogues, Kapuskasing, Kitigan, Lac Ste Therese, Lepage, Little Long Rapids, Lowther, Mammamattawa, Mattice, McMansville, Moonbeam, Mosher, Oba, Opasatika, Pagwa River, Reesor, Ryland, Smokey Falls, Smooth Rock Falls, Strickland, Val Albert, Val Cote, Val Rita
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employment Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Canada Pension Plan Disability Benefits</li> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Old Age Security</li> </ul>

<b>Direct Phone Services</b>	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Information</b>	1 800 263-8364
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<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555
<b>1 800 O-Canada</b>	1 800 622-6232
<b>Direct FAX Services</b>	
	<b>Toll Free</b>
<b>Job Order Faxback</b>	1 866 664-2534

## Kashechewan Scheduled Outreach Site

Office Information	
<b>Address</b>	Kashechewan First Nation Band Office  Kashechewan, Ontario POL1S0
<b>Hours of service</b>	Please contact Service Canada for dates and times at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218

## Killarney Scheduled Outreach Site

Office Information	
<b>Address</b>	Killarney Municipal Building 32 Commissioner Street Killarney, Ontario POM2A0
<b>Hours of service</b>	Please contact Service Canada for dates and hours at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Killarney
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include information and application about new offerings such as Canada Education Savings Grant</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
Direct TTY Services	
	<b>Toll Free</b>
<b>Employment Insurance Program</b>	1 800 529-3742

## Kirkland Lake Service Canada Centre

Office Information	
<b>Address</b>	Ontario Northlands Telecommunications 10 Government Road East Kirkland Lake, Ontario P2N1A2
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm  <i>Peak hours:</i> from 10:00 am to 12:00 pm
<b>Language of Service</b>	English, French
<b>Phone</b>	(705) 567-9205
<b>Fax</b>	(705) 568-8086
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Boston Creek, Bourkes, Chaput Hughes, Charlton Station, Cheminis, Dane, Dobie, Englehart, Kearns, Kenogami, King Kirkland, Kirkland Lake, Krugerdorf, Larder Lake, Matachewan, Murter, Sesekinika, Swastika, Tarzwell, Tomstown, Virginiatown, Wavell, Wawbewawa
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Labour Market Information</li> <li>• Old age security</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• Chinese Head Tax</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employment Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Canada Pension Plan Disability Benefits</li> </ul>

	<ul style="list-style-type: none"> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canadian Forces Recruitment Awareness</li> <li>• Royal Canadian Mounted Police Recruitment Awareness</li> </ul>
<b>Direct Phone Services</b>	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555
<b>1 800 O-Canada</b>	1 800 622-6232
<b>Direct FAX Services</b>	
	<b>Toll Free</b>
<b>Job Order Faxback</b>	1 866 664-2534

## Mindemoya Scheduled Outreach Site

Office Information	
<b>Address</b>	Township of Central Manitoulin 6020 Highway 542 Mindemoya, Ontario, POP 1S0
<b>Hours of service</b>	Open one Wednesday a month from 10:00am to 3:00pm Please contact Service Canada for dates at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Manitoulin Island
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
Direct TTY Services	
	<b>Toll Free</b>
<b>Employment Insurance Program</b>	1 800 529-3742

## Moose Factory Scheduled Outreach Site

Office Information	
<b>Address</b>	22 Jonathon Cheechoo Drive Moose Factory, Ontario POL1W0
<b>Hours of service</b>	Please contact Service Canada for dates and hours at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Services Offered</b>	<p>Service Offerings:</p> <ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218

## Moosonee Scheduled Outreach Site

Office Information	
<b>Address</b>	34 Revillion Road North Moosonee, Ontario POL1Y0
<b>Hours of service</b>	Please contact Service Canada for dates and hours at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364

## New Liskeard Service Canada Centre

Office Information	
<b>Address</b>	290 Armstrong Street North New Liskeard, Ontario POJ1P0
<b>Hours of service</b>	Monday to Friday from 08:30 am to 5:00 pm
<b>Language of Service</b>	English, French
<b>Phone</b>	(705) 647-6741
<b>Fax</b>	(705) 647-3078
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Armstrong , Cobalt, Haileybury, Latchford
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• Chinese Head Tax</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employment Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Canada Pension Plan Disability Benefits</li> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Old Age Security</li> <li>• Canadian Forces Recruitment Awareness</li> <li>• Royal Canadian Mounted Police Recruitment Awareness</li> </ul>

<b>Direct Phone Services</b>	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555 1 800 529-3742 (TTY)
<b>1 800 O-Canada</b>	1 800 622-6232
<b>Direct FAX Services</b>	
	<b>Toll Free</b>
<b>Job Order Faxback</b>	1 866 664-2534

## Nipigon Scheduled Outreach Site

Office Information	
<b>Address</b>	Ministry of Natural Resources, Floor 01 5 Wadsworth Drive Nipigon, Ontario POT2J0
<b>Hours of service</b>	Every first Wednesday of the month from 10:00 am to 3:00 pm General Information: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English
<b>Service Area</b>	Nipigon
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Internet access is available, and staff will be providing information and navigation assistance</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications.</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218

## North Bay Service Canada Centre

Office Information	
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<b>Address</b>	Canada Place, Suite 102 107 Shirreff Avenue North Bay, Ontario, P1B 7K8
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm
<b>Language of Service</b>	English, French
<b>Phone</b>	(705) 472-3700
<b>Fax</b>	(705) 472-0870
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Armstrong , Cobalt, Dokis, Latchford, Mattawa, New Liskeard, Nipissing, South River, Temagami
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• Chinese Head Tax</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employment Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Canada Pension Plan Disability Benefits</li> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Old Age Security</li> <li>• Canadian Forces &amp; RCMP Recruitment Awareness</li> </ul>
<b>Direct Phone Services</b>	

	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555
<b>1 800 O-Canada</b>	1 800 622-6232
<b>Direct FAX Services</b>	
	<b>Toll Free</b>
<b>Job Order Faxback</b>	1 866 664-2534

## Parry Sound Service Canada Centre

Office Information	
<b>Address</b>	74 James Street Parry Sound, Ontario P2A1T8
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm
<b>Language of Service</b>	English
<b>Phone</b>	(705) 746-9374
<b>Fax</b>	(705) 746-5331
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Ahmic Harbour, Archipelago, Britt, Carling, Dunchurch, Mactier, Magnetawan, Mcdougall, Mckellar, Nobel, Parry Sound, Pickerel, Pointe-au-Baril-Station, Rosseau, Seguin
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• Chinese Head Tax</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employment Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Canada Pension Plan Disability Benefits</li> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Old Age Security</li> <li>• Canadian Forces &amp; RCMP Recruitment</li> </ul>

	Awareness
<b>Direct Phone Services</b>	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555
<b>1 800 O-Canada</b>	1 800 622-6232

## Sault Ste. Marie Service Canada Centre

Office Information	
<b>Address</b>	22 Bay Street , Floor 2 Sault Ste. Marie, Ontario P6A 5S2
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm
<b>Language of Service</b>	English, French
<b>Phone</b>	(705) 941-4500
<b>Fax</b>	(705) 941-4545
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Algoma Mills, Batchawana Bay, Blind River, Bruce Mines, Cutler, Desbarats, Dubreuilville, Echo Bay, Elliot Lake, Goulais River, Hawk Junction, Iron Bridge, Missanabie, Montreal River Harbour, Sault Ste. Marie, Searchmont, Serpent River, Spanish, Spragge, St Joseph Island, Thessalon, Walford, Wawa, White River
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Old Age Security</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• Chinese Head Tax</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employment Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> </ul>

	<ul style="list-style-type: none"> <li>• Canada Pension Plan Disability Benefits</li> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canadian Forces Recruitment Awareness</li> <li>• Royal Canadian Mounted Police Recruitment Awareness</li> </ul>
<b>Direct Phone Services</b>	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555
<b>1 800 O-Canada</b>	1 800 622-6232
<b>Direct TTY Services</b>	
	<b>Toll Free</b>
<b>Income Security Program</b>	1 800 255-4786
<b>Direct FAX Services</b>	
	<b>Toll Free</b>
<b>Job Order Faxback</b>	1 866 664-2534

## Sturgeon Falls Service Canada Centre

Office Information	
<b>Address</b>	186 Main Street , Floor 2 Sturgeon Falls, Ontario P2B1N9
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm
<b>Language of Service</b>	English, French
<b>Phone</b>	(705) 753-0800
<b>Fax</b>	(705) 753-1631
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Dokis, West Nipissing
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• Chinese Head Tax</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employment Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Canada Pension Plan Disability Benefits</li> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Old Age Security</li> <li>• Canadian Forces Recruitment Awareness</li> <li>• Royal Canadian Mounted Police Recruitment Awareness</li> </ul>

<b>Direct Phone Services</b>	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555 1 800 529-3742 (TTY)
<b>1 800 O-Canada</b>	1 800 622-6232
<b>Direct FAX Services</b>	
	<b>Toll Free</b>
<b>Job Order Faxback</b>	1 866 664-2534

## Sudbury Service Canada Centre

Office Information	
<b>Address</b>	Federal Building, Floor Main 19 Lisgar Street Sudbury, Ontario, P3E 6L1
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm <i>Peak hours:</i> from 10:00 am to 3:00 pm
<b>Language of Service</b>	English, French
<b>Phone</b>	(705) 670-6600
<b>Fax</b>	(705) 670-6669
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Alban, Appleby, Azilda, Baldwin, Barrie Island, Billings, Blezard Valley, Burpee, Capreol, Carnarvon, Cartier, Casimir, Chelmsford, Cockburn Island, Coniston, Cosby, Dowling, Dunnet, Espanola, Falconbridge, French River, Garson, George Island, Gore Bay, Hagar, Hanmer, Howland, Jennings, Killarney, Levack, Little Current, Lively, Martland, Mason, Massey, McCrae Heights, Nairn Centre, Naughton, Nickel Centre, Noelville, Onaping Falls, Ramsey, Ratter, Rayside-Balfour, Rutherford, Sandfield, Shining Tree, St Charles, Sudbury, Sudbury East, Tehkummah, Val Caron, Val Therese, Valley East, Walden, Webbwood, West Tree, Westbay, Whitefish, Whitefish Reserve, Whitefish River, Wikwemikong, Worthington
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Old Age Security</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• Chinese Head Tax</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> <li>• Employment Insurance Compassionate Care Benefits</li> </ul>

	<ul style="list-style-type: none"> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Canada Pension Plan Disability Benefits</li> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canadian Forces &amp; RCMP Recruitment Awareness</li> </ul>
<b>Direct Phone Services</b>	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555
<b>1 800 O-Canada</b>	1 800 622-6232
<b>Direct TTY Services</b>	
	<b>Toll Free</b>
<b>Employment Insurance Program</b>	1 800 529-3742
<b>Direct FAX Services</b>	
	<b>Toll Free</b>
<b>Job Order Faxback</b>	1 866 664-2534

## Thessalon Scheduled Outreach site

Office Information	
<b>Address</b>	Thessalon Union Public Library 187 Main Street Thessalon, Ontario P0R1L0
<b>Hours of service</b>	One Thursday a month from 1:00pm to 3:00pm  Please contact Service Canada for dates at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Thessalon
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218 1 800 936-9105 (TTY)

## Timmins Service Canada Centre

Office Information	
<b>Address</b>	Timcor Building, Suite 300 273 Third Avenue Timmins, Ontario P4N1E2
<b>Hours of service</b>	Monday to Friday from 08:30 am to 4:00 pm
<b>Language of Service</b>	English, French
<b>Phone</b>	(705) 267-6271
<b>Fax</b>	(705) 267-7099
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Ansonville, Attawapiskat, Blount, Brower, Brown Rigg, Clute, Cochrane, Connaught, Coral, Driftwood, Duck Lake Reserve, Dunning, Eades, Foleyet, Fort Albany, Foxville, Fraserdale, Frederickhouse, Galeton, Gardiner, Genier, Gogama, Holtyre, Horwood Lake, Hoyle, Hunta, Iroquois Falls, Iroquois Falls "M", Iroquois Falls A, Island Falls, Island Lake, Kapiskau, Kashechewan, Killoran, Kormak, Larocque, Maher, Matheson, Mcinnis, Mcintosh Springs, Monteith, Montrock, Moose Factory, Moose River, Moosonee, Nellie Lake, Night Hawk Lake, Noremerga, Onakawana, Opishing Lake, Otter Rapids, Palomar, Pamour, Peawanuck, Pineal Lake, Porcupine, Porquis Junction, Ramore, Ranoke, Relay, Renison, Schumacher, Shillington, South Porcupine, Sultan, Timmins, Tunis, Val Gagne
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Job Bank</li> <li>• Employment Insurance Regular Benefits</li> <li>• Employment Insurance Sickness Benefits</li> <li>• Labour Market Information</li> <li>• Social Insurance Number Application</li> <li>• Record of Employment</li> <li>• Old Age Security</li> <li>• Guaranteed Income Supplement (Seniors)</li> <li>• Canada Pension Plan Retirement Pension</li> <li>• Apprentice Incentive Grant (youth and students)</li> <li>• Common Experience Payment (CEP) (Aboriginal People)</li> <li>• Passport Office Receiving Agent</li> <li>• e-auto rebate program</li> <li>• Pleasure craft Licensing</li> <li>• Hiring Foreign Workers</li> <li>• Canada Pension Plan Children's Benefits</li> <li>• Canada Pension Plan Death Benefit</li> <li>• Canada Pension Plan Survivor's Benefit</li> </ul>

	<ul style="list-style-type: none"> <li>• Employment Insurance Compassionate Care Benefits</li> <li>• Employment Insurance Family Supplement</li> <li>• Employment Insurance Maternity and Paternal Benefits</li> <li>• Universal Child Care Benefit</li> <li>• Wage Earner Protection Program</li> <li>• Foreign Credentials Referral</li> <li>• Chinese Head Tax</li> <li>• Canada Pension Plan Disability Benefits</li> <li>• Opportunities Fund for Persons with Disabilities</li> <li>• Allowance for the Survivor Program</li> <li>• Canada Forces Recruitment Awareness</li> <li>• RCMP Recruitment Awareness</li> </ul>
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**Direct Phone Services**

	<b>Toll Free</b>
<b>Foreign Workers</b>	1 866 556-5518
<b>Job Order Service Hotline</b>	1 866 789-1297
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 206-7218
<b>Telephone Reporting Service (Employment Insurance)</b>	1 800 531-7555 1 800 529-3742 (TTY)
<b>1 800 O-Canada</b>	1 800 622-6232

**Direct FAX Services**

	<b>Toll Free</b>
<b>Job Order Faxback</b>	1 866 664-2534

## Wawa Scheduled Outreach Site

Office Information	
<b>Address</b>	ServiceOntario 48 Mission Road Wawa, Ontario P0S1K0
<b>Hours of service</b>	One Wednesday a month from 10:30 am to 5:00 pm  Please contact Service Canada for dates at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English, French
<b>Wheelchair accessible</b>	Yes
<b>Service Area</b>	Dubreuilville, Gros Cap Indian Reserve, Hawk Junction, Michipicoten , Missanabie, White River
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Internet access is available, and staff will be providing information and navigation assistance</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>CPP/OAS</b>	1 800 277-9914
<b>Record of Employment Information</b>	1 800 263-8364
<b>Record of Employment Order</b>	1 800 263-8364
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364
<b>Telephone Information Service (Employment Insurance)</b>	1 800 263-8364

## Wikwemikong Scheduled Outreach Site

Office Information	
<b>Address</b>	Wikwemikong Unceded Reserve 19A Complex Drive Wikwemikong, Ontario POP2J0
<b>Hours of service</b>	One day a month from 9:30am to 3:30pm  Please contact Service Canada for dates at: 1 800 O-Canada (1 800 622-6232)
<b>Language of Service</b>	English
<b>Wheelchair accessible</b>	Yes
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>• Informing and educating citizens and communities on Government of Canada and Service Canada initiatives, services and benefits;</li> <li>• Facilitating access and application, through on-line connectivity to Service Canada - wide services (i.e. EI, ISP and SIN) and for established partner programs (e.g. Passport forms);</li> <li>• Services include information and application about new offerings such as Canada Education Savings Grant (CESG);</li> </ul> <p>The Outreach site can serve as a drop-off point for applications</p>
Direct Phone Services	
	<b>Toll Free</b>
<b>Record of Employment on the Web (ROE Web)</b>	1 800 263-8364